Media Matrix Worldwide Ltd.

**MMWL/SEC/25-26** **September 05, 2025**

**To**
**The BSE Limited,**
1st Floor, New Trading Wing,
Rotunda Building, Phiroze Jeejeebhoy Towers,
Dalal Street, Fort, Mumbai – 400 001
corp.relations@bseindia.com
**Security Code No: 512267**

**RE: Disclosures under Regulation 34 of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 ("SEBI Listing Regulations").**

**Sub: Submission of Business Responsibility and Sustainability Report (BRSR) for the financial year 2024-25**

**Dear Sir(s)/ Madam,**

In terms of Regulation 34 of the SEBI Listing Regulations, we hereby submit a copy of the **Business Responsibility and Sustainability Report for the financial year 2024-25**, which also forms part of the Annual Report.

The same is also available on the website of the Company at www.mmwlindia.com

You are requested to take the above information on records and upload the same on your respective websites.

Thanking you,

Yours faithfully,
For **Media Matrix Worldwide Limited**

MOHD SAGIR Digitally signed by MOHD SAGIR Date: 2025.09.05 16:15:31 +05'30'

**(Mohd Sagir)**
Company Secretary

**Encl:** *MMWL BRSR FY 2024-25*

# BUSINESS RESPONSIBILITY AND SUSTAINABILITY REPORT

**About Media Matrix Worldwide Limited (MMWL)**

Media Matrix Worldwide Limited ('**Company'** or '**MMWL'**) is BSE listed Company with B2B focused next-generation technology and services provider, specializing in Value Added Services (VAS) across the mobile and digital ecosystem. Beyond its core VAS offerings, MMWL is also engaged in the distribution of wide range of innovative products in mobility, audio, consumer electronics and IT segment across India through one of its subsidiaries.

**About this Report**

The Listing Regulations mandate the inclusion of the BRSR as part of the Annual Report for the top 1,000 listed entities based on market capitalization. As of December 31, 2024, your company did not fall within the top 1,000 listed entities by market capitalization. However, BRSR is continue to be applicable to the Company as on March 31, 2025. Due to the nature of business and size of the company, most of the BRSR requirements are "Not Applicable" to us. Accordingly, the BRSR report, with essentials & leadership indicators, has been integrated into this 40th Annual Report

We acknowledge our obligation towards good governance, ethical business standards, social commitments, and responsibility towards environment; at MMWL, we ensure conduct our business operations in a sustainable and responsible manner.

**Section A: General Disclosures**

**Details of the listed entity:**

| S. No. | Question | Response |
|---|---|---|
| 1. | Corporate Identity Number (CIN) of the Listed Entity | L32100MH1985PLC036518 |
| 2. | Name of the Listed Entity | Media Matrix Worldwide Limited |
| 3. | Year of Incorporation | 07-06-1985 |
| 4. | Registered Office Address | A/308, Dynasty Business Park CHS LTD, A K Road, Opp. Sangam Cinema, Near Kohinoor Hotel Andheri (East) Mumbai - 400059, Maharashtra |
| 5. | Corporate Address | Plot No 38, 4th Floor, Sector 32, Gurugram, Haryana-122001 |
| 6. | E-mail | mmwl.corproate@gmail.com |
| 7. | Telephone | 022-46089205 |
| 8. | Website | www.mmwlindia.com |
| 9. | Financial Year for which report is being done | April 01, 2024 – March 31, 2025 |
| 10. | Name of the Stock Exchange(s) where shares are listed | BSE Limited |
| 11. | Paid-up Capital (INR.) | 113,27,42,219 |
| 12. | Name and contact details (*telephone & email*) of the person who may be contacted in case of queries on the BRSR report | Name: Mr. Mohd Sagir<br>Email: mmwl.corporate@gmail.com<br>Telephone: +91-22-46089205 |
| 13. | Reporting Boundary - Are the disclosures under this report made on a standalone basis (i.e., only for the entity) or on a consolidated basis (i.e., for the entity and all the entities which form a part of its consolidated financial statements, taken together) | Standalone |
| 14 | Whether the company has undertaken assessment or assurance of the BRSR Core? | Not Applicable |
| 15 | Name of assurance Provider | Not Applicable |
| 16 | Type of assurance obtained | Not Applicable |

**Products/Services:**

| **17. Details of business activities *(accounting for 90% of the turnover):*** | | | |
|---|---|---|---|
| **S. No.** | **Description of Main Activity** | **Description of Business Activity** | **%Turnover of the entity** |
| 1. | Consultancy Services | Information Technology & Support Services | 100 |

| **18. Product/ Services sold by the entity *(accounting for 90% of the entity's turnover):*** | | | |
|---|---|---|---|
| **S. No.** | **Product/ Service** | **NIC Code** | **% of total turnover contributed** |
| 1. | Consultancy Services | 62013 | 100 |

**Operations:**

| 19. Number of locations where plants and/or operations/ offices of the entity are situated: | | | |
|---|---|---|---|
| **Location** | **Number of Plants** | **Number of Offices** | **Total** |
| National | 0 | 2 | 2 |
| International | 0 | 0 | 0 |

**20. Markets Served by the Entity:**

**a. Number of Locations:**

| Location | Number |
|---|---|
| National (No. of States) | Maharashtra & Haryana (2) |
| International (No. of Countries) | Nil |

| b. What is the contribution of exports as a percentage of the total turnover of the entity? |
|---|
| The company did not export any services during FY 2024–25. Hence, the export value is nil |

| c. A Brief on types of customers? |
|---|
| The Company's clients are in the business of Telecom Roll-out and Information Technology Services. |

**Employees:**

**21. Details as at the end of Financial Year 2024- 25:**

**a. Employees and Workers (*including differently abled)***

| Employees (*including differently abled)* | | | | | | |
|---|---|---|---|---|---|---|
| **S. No.** | **Particulars** | **Total (A)** | **Male** | | **Female** | |
| | | | **Number (B)** | **Percentage (B/A)** | **Number (B)** | **Percentage (B/A)** |
| **1.** | **Permanent Employees** | 5 | 5 | 100 | 0 | 0 |
| **2.** | **Other than Permanent Employees** | 2 | 2 | 100 | 0 | 0 |
| **3.** | **Total Employees (1+2)** | **7** | **7** | **100** | **0** | **0** |

| Workers (*including differently abled)* | | | | | | |
|---|---|---|---|---|---|---|
| **S. No.** | **Particulars** | **Total (A)** | **Male** | | **Female** | |
| | | | **Number (B)** | **Percentage (B/A)** | **Number (B)** | **Percentage (B/A)** |
| **4.** | **Permanent Workers** | The Company does not have any worker category. | | | | |
| **5.** | **Other than Permanent Workers** | | | | | |
| **6.** | **Total Workers (4+5)** | | | | | |

**b. Differently abled Employees and Workers**

| Differently Abled Employees | | | | | | |
|---|---|---|---|---|---|---|
| **S. No.** | **Particulars** | **Total (A)** | **Male** | | **Female** | |
| | | | **Number (B)** | **Percentage (B/A)** | **Number (B)** | **Percentage (B/A)** |
| **1.** | **Permanent Employees** | Currently the Company has not employed any differently abled person. | | | | |
| **2.** | **Other than Permanent Employees** | | | | | |
| **3.** | **Total Employees (1+2)** | | | | | |

| Differently Abled Workers | | | | | | |
|---|---|---|---|---|---|---|
| **S. No.** | **Particulars** | **Total (A)** | **Male** | | **Female** | |
| | | | **Number (B)** | **Percentage (B/A)** | **Number (B)** | **Percentage (B/A)** |
| **4.** | **Permanent Workers** | Currently the company does not have any worker category. | | | | |
| **5.** | **Other than Permanent Workers** | | | | | |
| **6.** | **Total Workers (4+5)** | | | | | |

| 22. Participation/ Inclusion/ Representation of Women | | | |
|---|---|---|---|
| | **Total (A)** | **Number of Female (B)** | **Percentage (B/A)** |
| **Board of Directors** | 6 | 1 | 16.67 |
| **Key Management Personnel (KMP)*** | 1 | 0 | 0 |

**Excluding Whole Time Director, who has been included in Board of Directors category.*

*Note: Ms. Bela Banerjee (DIN: 07047271), Non-Executive Director of the Company, resigned and ceased to be a Director with effect from the close of business hours on December 12, 2024.*

**23. Turnover rate for permanent employees and workers *(Disclose trends for the past 3 years):***

| | FY 2024-25 | | | FY 2023-24 | | | FY 2022-23 | | |
|---|---|---|---|---|---|---|---|---|---|
| | **Male** | **Female** | **Total** | **Male** | **Female** | **Total** | **Male** | **Female** | **Total** |
| **Permanent Employees** | 44.44% | 0% | 44.44% | 0% | 0% | 0% | 0% | 0% | 0% |
| **Permanent Workers** | Not Applicable | | | | | | | | |

**Holding, Subsidiary and Associate Companies (including joint ventures):**

**24. (a). Names of holding/ subsidiary/ associate companies/ joint ventures**

| S. No. | Name of the holding/ subsidiary/ associate companies/ joint venture | Indicate whether holding/ subsidiary/ associate company/joint venture | % of shares held by listed entity | Does the entity indicated at Column A, participate in the Business Responsibility initiatives of the listed entity (Yes/ No) |
|---|---|---|---|---|
| 1. | MN Ventures Private Limited | Holding Company | 56.09 | No |
| 2. | NexG Devices Private Limited | Subsidiary Company | 56.78 | No |
| 3. | Media Matrix Enterprises Private Limited | Wholly Owned Subsidiary | 100 | No |

**CSR Details:**

**25.**

| | |
|---|---|
| **(i). Whether CSR is applicable as per Section 135 of Companies Act, 2013 (Yes/No)** | No |
| **(ii). Turnover (in ₹)** | 305.95 Lakhs |
| **(iii). Net Worth (in ₹)** | 15101.08 Lakhs |

**Transparency and Disclosures Compliances:**

**26. Complaints/ Grievances on any of the Principles (1-9) under the National Guidelines on Responsible Business Conduct:**

| Stakeholder Group from whom complaint is received | Grievance Redressal Mechanism in place (Yes/No) (If Yes, then provide web-link for grievance redress policy) | Current Financial Year 2024- 25 | | | Previous Financial Year 2023- 24 | | |
|---|---|---|---|---|---|---|---|
| | | Number of complaints filed during the year | Number of complaints pending resolution at close of year | Remarks | Number of complaints filed during the year | Number of complaints pending resolution at close of year | Remarks |
| **Communities** | Not Applicable | | | | | | |
| **Investors & Shareholders** | Yes, The Company has Whistle Blower Policy in place, which can be accessed at **https://www.mmwlindia.com/PDF/investors/Whisle-Blower-Policy.pdf**.<br><br>**Mechanism for Grievance Redressal:** The Company has a grievance redressal mechanism for receiving complaints from different stakeholders, including investors and shareholders. During the year, the Company has attended the investor's grievances/ correspondence within a period of 15 days from the date of receipt of the same except in cases which constrained by disputes and legal impediments. | 0 | 0 | *No complaint* | 0 | 0 | *No complaint* |

| | | | | | | | |
|---|---|---|---|---|---|---|---|
| **Employees and Workers** | Yes, Employee grievances are addressed promptly and effectively through our grievance redressal mechanism, which is accessible across all offices. | 0 | 0 | *No complaint* | 0 | 0 | *No complaint* |
| **Customers** | Yes. MMWL has a clear process in place to address customer concerns. Customers can easily reach out by emailing their complaint to concern team. Every concern is resolved within specific timelines. | 0 | 0 | *No complaint* | 0 | 0 | *No complaint* |
| **Value Chain partners** | Yes, Policy can be access from the **https://www.mmwlindia.com/PDF/investors/Whisle-Blower-Policy.pdf** | 0 | 0 | *No complaint* | 0 | 0 | *No complaint* |

**27. Overview of the entity's material responsible business conduct issues**

Please indicate material responsible business conduct and sustainability issues pertaining to environmental and social matters that present a risk or an opportunity to your business, rationale for identifying the same, approach to adapt or mitigate the risk along-with its financial implications, as per the following format:

| S. No. | Material Issue Identified | Indicate whether Risk or Opportunity | Rationale for identifying the risk/ Opportunity | In case of Risk, approach to adapt or mitigate | Financial Implications of the risk or the opportunity |
|---|---|---|---|---|---|
| 1. | Human Resource Development | Opportunity | Human Resource Development is defined as manpower availability, skillset, knowledge base, and experience pool that a company owns. Being a service sector company, training, capacity building, upskilling, and reskilling of employees is crucial to deliver quality to our customers and ensure employee retention. | Not Applicable | Positive |
| 2. | Diversity, Equality, and Inclusion (DE&I) | Opportunity | To have a diverse pool of workplace drives innovative ideas, thoughts, and perspectives, which helps to build trust, loyalty, and enhance performance of employees. Inclusiveness promotes a feeling of ease at work which doubles productivity of employees and company's performance. | Not Applicable | Positive |
| 3. | Energy Management | Opportunity | Energy management is promoted efficient technology adoption and conservation practices to ensure optimization of energy use at offices during operational hours. Moving away from conventional energy to efficient/ renewable sources will help optimize energy consumption and minimize emissions. | Not Applicable | Positive |
| 4. | Workplace environment | Opportunity | A workplace that is positive, safe, conductive, and inclusive aids in physical and mental well-being of an employee as well as overall success of the company. It is imperative to create a workplace that is free from any form of harassment, discrimination, safe and healthy, and employees can without fear of retaliation voice their opinion and complaint, in case of violation. | Not Applicable | Positive |

**SECTION B: MANAGEMENT AND PROCESS DISCLOSURES**

This section is aimed at helping businesses demonstrate the structures, policies, and processes out in place towards adopting the NGRBC Principles and Core Elements.

**Principles of National Guidelines on Responsible Business Conduct**

P1 - Businesses should conduct and govern themselves with integrity, and in a manner that is Ethical, Transparent and Accountable.

P2 - Businesses should provide goods and services in a manner that is sustainable and safe.

P3 - Businesses should respect and promote the well-being of all employees, including those in their value chains.

P4 - Businesses should respect the interests of and be responsive to all its stakeholders.

P5 - Businesses should respect and promote human rights.

P6 - Businesses should respect and make efforts to protect and restore the environment.

P7 - Businesses, when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent.

P8 - Businesses should promote inclusive growth and equitable development.

P9 - Businesses should engage with and provide value to their consumers in a responsible manner.

| Disclosure Questions | P1 | P2 | P3 | P4 | P5 | P6 | P7 | P8 | P9 |
|---|---|---|---|---|---|---|---|---|---|
| **Policy and Management Processes** | | | | | | | | | |
| 1.a. Whether your entity's policy/ policies cover each principle and its core elements of the NGRBCs. (Yes/No) | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| b. Has the policy been approved by the Board? (Yes/No) | The policies are reviewed and approved by Board of Directors of the Company or Company's Head of Departments and signed off by WTD/ Functional Head, as deemed appropriate. | | | | | | | | |
| c. Web Link of the policies, if available | https://www.mmwlindia.com | | | | | | | | |
| 2. Whether the entity has translated the policy into procedures? (Yes/No) | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| 3. Do the enlisted policies extend to your value chain partners? (Yes/No) | Yes | Yes | Yes | Yes | Yes | Yes | Yes | NA | Yes |
| 4. Name of the national and international codes/ certifications/labels/ standards (e.g., Forest Stewardship Council, Fairtrade, Rainforest Alliance, Trustea) standards (e.g., SA 8000, OHSAS, ISO, BIS) adopted by your entity and mapped to each principle. | Not Applicable | | | | | | | | |
| 5. Specific commitments, goals, and targets set bythe entity with defined timelines, if any. | MMWL is committed to sustainable business practices and social development initiatives. | | | | | | | | |
| 6. Performance of the entity against the specific commitments, goals, and targets along with reasonsin case the same are notmet. | | | | | | | | | |
| **Governance, leadership, and oversight** | | | | | | | | | |

| | |
|---|---|
| 7. Statement by the director responsible for the business responsibility report, highlighting ESG related challenges, targets, and achievements *(listed entity has flexibility regarding the placement of this disclosure)*<br><br>*At MMWL, we are taking our first steps towards building a more sustainable and responsible business. This Business Responsibility and Sustainability Report marks the beginning of our journey in adopting ESG principles across our operations, value chain, and stakeholder relationships. We are committed to learning, evolving, and making steady progress on this path.* | |
| 8. Details of the highest authority responsible for implementation and oversight of the Business Responsibility policy (ies) | Mr. Sandeep Jairath<br>Whole-Time Director cum Chief Financial Officer |
| 9. Does the entity have a specified Committeeof the Board/ Director responsible for decision making on sustainability related issues? (Yes/No).<br>If "Yes", provide details | Yes. The Board of Directors of the Company, provide direction and oversight on the Company's environmental, social, and governance initiatives and their implementation across the organization |

10. Details of Review of NGRBCs by the Company:

| Subject for Review | Indicate whether review was undertaken by Director/ Committee of the Board/ Any other Committee | | | | | | | | | Frequency (Annually/ Half yearly/ Quarterly/ Any Other- please specify) | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | **P1** | **P2** | **P3** | **P4** | **P5** | **P6** | **P7** | **P8** | **P9** | **P1** | **P2** | **P3** | **P4** | **P5** | **P6** | **P7** | **P8** | **P9** |
| Performance against above policies and follow up action | The Company's policies are reviewed and approved by Board of Directors of the Company or Company's Head of Departments and signed off by WTD/ Functional Head, as deemed appropriate. | | | | | | | | | | | | | | | | | |
| Compliance with statutory requirements of relevance to the principles, and rectification of any non-compliances | The Company complies with all applicable laws and regulations, with compliance status reviewed quarterly by the Board of Directors. | | | | | | | | | | | | | | | | | |

11. Has the entity carried out independent assessment/ evaluation of the working of its policies by an external agency? (Yes/No).
If "Yes", provide name of the agency.

| | **P1** | **P2** | **P3** | **P4** | **P5** | **P6** | **P7** | **P8** | **P9** |
|---|---|---|---|---|---|---|---|---|---|
| | The Company's policies are reviewed and approved by Board of Directors of the Company or Company's Head of Departments and signed off by WTD/ Functional Head, as deemed appropriate. | | | | | | | | |

12. If Answer to Question (1) Above is "NO", i.e., not all Principles are covered by a Policy, reasons to be stated:

| **Questions** | **P1** | **P2** | **P3** | **P4** | **P5** | **P6** | **P7** | **P8** | **P9** |
|---|---|---|---|---|---|---|---|---|---|
| The entity does not consider the Principles material to its business (Yes/No) | Not Applicable | | | | | | | | |
| The entity is not at a stage where it is in a position to formulate and implement the policies on specified principles (Yes/No) | | | | | | | | | |
| The entity does not have the financial or human and technical resources available for the task (Yes/No) | | | | | | | | | |
| It is planned to be done in the next financial year (Yes/No) | | | | | | | | | |
| Any Other Reason (please specify) | | | | | | | | | |

**Section C: Principle Wise Performance Disclosure**

Entity demonstrates their performance in integrating the Principles and Core Elements with key processes and decisions.

**Principle 1: Businesses should conduct and govern themselves with integrity, and in a manner that is Ethical, Transparent, and Accountable**

**Essential Indicators**

| **1. Percentage coverage by training and awareness programmes on any of the Principles during the financialyear 2024- 25:** | | | |
|---|---|---|---|
| **Segment** | **Total number of training and awareness programs held** | **Topics/ Principles covered under training and its impact** | **%age of persons in respective category covered by the awareness programmes** |
| **Board of Directors** | 4 | The Board of Directors is regularly updated on business developments, regulatory changes, and their impact on the Company's operations | 100 |
| **Key Managerial Personnel** | | | |
| **Employees other than BoD and KMPs** | 4 | Insider Trading, Code of Conduct, Induction Session, and POSH Awareness | 100 |
| **Workers** | Not Applicable | | |

**2. Details of fines/ penalties/ punishment/ award/ compounding fees/ settlement amount paid in proceedings (by the entity or by directors/ KMPs) with regulators/ law enforcement agencies/ judicial institutions, in the financial year, in the following format:**

*(Note: the entity shall make disclosures on the basis of materiality as specified in Regulation 30 of SEBI (Listing Obligations and Disclosure Obligations) Regulations, 2015 and as discussed on the entity's website)*

| **Monetary** | | | | | |
|---|---|---|---|---|---|
| | **NGRBC Principle** | **Name of the Regulatory/ enforcement agencies/ judicial institutions** | **Amount (in INR.)** | **Brief of Case** | **Has an appeal been preferred? (yes/ No)** |
| **Penalty/ Fine** | **Nil** | | | | |
| **Settlement** | | | | | |
| **Compounding Fee** | | | | | |
| **Non-Monetary** | | | | | |
| | **NGRBC Principle** | **Name of the Regulatory/ enforcement agencies/ judicial institutions** | **Amount (in INR.)** | **Brief of Case** | **Has an appeal been preferred? (yes/ No)** |
| **Imprisonment** | **Nil** | | | | |
| **Punishment** | | | | | |

| **3. Of the instances disclosed in Question 2, above detail of the Appeal/ Revision preferred in cases where monetary or non-monetary action has been appealed.** | |
|---|---|
| **Case Details** | **Name of the regulatory/ enforcement agencies/ judicial institutions** |
| Not Applicable | |

| **4. Does the entity have an anti-corruption or anti-bribery policy? If yes, provide details in brief and ifavailable, provide web-link to the policy.** |
|---|
| The Company believes in conducting its business in a transparent manner and does not indulge in bribery or corruption, which is clearly mentioned in its code of conduct. Further, all service provider of the Company that could create a perception of unfairness or lead to uncompetitive favours, are also required to disclose any such situation of conflict of interest, including involvement or interest of any employee of the Company or his/her immediate family members in their business. |

| 5. Number of Directors/ KMPs/ employees/ workers against whom disciplinary action was taken by any law enforcement agency for the charges of bribery/ corruption: | | |
|---|---|---|
| | **Current Financial Year 2024- 25** | **Previous Financial Year 2023- 24** |
| **Directors** | Nil | Nil |
| **Key Managerial Personnel (KMPs)** | Nil | Nil |
| **Employees** | Nil | Nil |
| **Workers** | Not Applicable | |

| 6. Details of complaints with regard to conflict of interest: | | | | |
|---|---|---|---|---|
| | **Current Financial Year 2024- 25** | | **Previous Financial Year 2023- 24** | |
| | **Number** | **Remark** | **Number** | **Remark** |
| **Number of complaints received in relation to issues of Conflict of Interest of the Directors** | Nil | NA | Nil | NA |
| **Number of complaints received in relation to issues of Conflict of Interest of the KMPs** | Nil | NA | Nil | NA |

| 7. Provide details of any corrective action taken or underway on issues related to fines/ penalties/ action taken by regulators/ law enforcement agencies/ judicial institutions, on cases of corruption and conflicts of interest. |
|---|
| During the reporting period, no instances of non-compliance concerning corruption, conflicts of interest or any applicable regulatory requirements were detected; consequently, no corrective measures were necessary. |

| 8.Number of days of accounts payables ((Accounts payable *365) / Cost of goods/services procured) in the following format | | |
|---|---|---|
| | **Current Financial Year 2024- 25** | **Previous Financial Year 2023- 24** |
| **Number of days of account payables** | NA | NA |

**9. Open-ness of business**

**Provide details of concentration of purchases and sales with trading houses, dealers, and related parties along-with loans and advances & investments, with related parties, in the following format:**

| Parameter | Metrics | Current Financial Year 2024- 25 | Previous Financial Year 2023- 24 |
|---|---|---|---|
| **Concentration of Purchases** | a. Purchases from trading houses as % of total purchases | NA | NA |
| | b. Number of trading houses where purchases are made from | NA | NA |
| | c. Purchases from top 10 trading houses as % of total purchases from trading houses | NA | NA |
| **Concentration of Sales** | a. Sales to dealers / distributors as % of total sales | NA | NA |
| | b. Number of dealers / distributors to whom sales are made | NA | NA |
| | c. Sales to top 10 dealers / distributors as % of total sales to dealers / distributors | NA | NA |
| **Share of RPTs in** | a. Purchases (Purchases with related parties / Total Purchases) | NA | NA |
| | b. Sales (Sales to related parties / Total Sales) | NA | NA |
| | c. Loans & advances (Loans & advances given to related parties / Total loans & advances) | NA | 1 |
| | d. Investments (Investments in related parties / Total Investments made) | NA | NA |

**Leadership Indicators**

**1. Awareness programmes conducted for the value chain partners on any of the Principles during the financial year 2024-25:**

| Total number of awareness programmes held | Topics/ Principles covered under the training | % age of value chain partners covered (by value of business done with such partners) under the awareness programmes |
|---|---|---|
| Not Applicable | | |

**2. Does the entity have processes in place to avoid/ manage conflict of interests involving members of the Board? (Yes/ No). If "Yes", provide details of the same.**

As a part of its Code of Business Conduct and Ethics for the Members of the Board of Directors ("Code"), the Company has instituted detailed provisions to address conflicts of interest.

The Code is publicly available on the Company's website, through the following link:

**https://www.mmwlindia.com/PDF/CorporateGovernance/Code%20of%20business%20conducts%20Ethics%20(Directors)%202025.pdf**

**Principle 2: Businesses should provide goods and services in a manner that is sustainable and safe**

**Essential Indicators**

| **1. Percentage of R&D and capital expenditure (capex) investments in specific technologies to improve environmental and social impacts of product and processes to total R&D and capex investments made by the entity, respectively.** | | | |
|---|---|---|---|
| | **Current Financial Year 2024- 25** | **Previous Financial Year 2023-24** | **Details of improvements in environmental and social impacts** |
| **R&D** | Owning to the nature of business, the Company does not engage in R&D activities that have an environmental impact. | | |
| **Capex** | | | |

| **2. a. Does the entity have procedures in place for sustainable sourcing? (Yes/No).<br>b. If "Yes", what percentage of inputs were sourced sustainability?** |
|---|
| The Company engages in business partnership with those businesses and vendors who are ethical and transparent in their business dealing as well as adhere to the principles of sustainability in their operations and supply chain management. |

| **3. Describe the processes in place to safely reclaim your products for reusing, recycling, and disposing atthe end of life for: a) Plastics (including packaging); b) E-Waste; c) Hazardous Waste; and d) Other Waste.** |
|---|
| The Company engages authorized vendors, as and when required, to ensure the safe disposal of e-waste. |

| **4. Whether Extended Producer Responsibility (EPR) is applicable to the entity's activities (Yes/No).<br>• If "Yes", whether the waste collection plan is in line with the Extended Producer Responsibility (EPR) plan submitted to Pollution Control Board?<br>• If "Not", provide steps taken to address the same.** |
|---|
| Not Applicable |

**Leadership Indicators**

**1. Has the entity conducted Life Cycle Perspective/ Assessment (LCA) for any of its products (for manufacturing industries) or for its services (for service industry)? If Yes, provide details in the following format:**

| NIC Code | Name of product/ service* | % of Total Turnover contributed | Boundary for which the Life cycle perspective/ assessment was conducted | Whether conducted by independent external agency (Yes/No) | Results communicated in public domain (Yes/No) If "Yes", provide web-link |
|---|---|---|---|---|---|
| Not Applicable | | | | | |

**2. If there are any significant social or environmental concerns and/or risks arising from production or disposal of your products/ services, as identified in the Life Cycle Perspective/ Assessments (LCA) or through any other means, briefly describe the same along with action-taken to mitigate the same.**

| NIC Code | Name of product/ service* | % of Total Turnover contributed |
|---|---|---|
| Not Applicable | | |

| 3. Percentage of recycled or reused input material to total material (by value) used in production (for manufacturing industry) or providing services (for service industry). | | |
|---|---|---|
| Indicate input material | Recycled or re-used input material to total material | |
| | Current Financial Year 2024-25 | Previous Financial Year 2023-24 |
| Not Applicable | | |

| 4. Of the products and packaging reclaimed at end of life of products, amount (in metric tonnes) reused, recycled, and safely disposed, as per the following format: | | | | | | |
|---|---|---|---|---|---|---|
| | Current Financial Year 2024-25 | | | Previous Financial Year 2023-24 | | |
| | Re-Used | Recycled | Safely Disposed | Re-Used | Recycled | Safely Disposed |
| Plastics (including packaging) | Not Applicable | | | Not Applicable | | |
| E-Waste | | | | | | |
| Hazardous Waste | | | | | | |
| Other Waste | | | | | | |

| 5. Reclaimed products and their packaging materials (as percentage of products sold) for each product category | |
|---|---|
| Indicate Product Category | Reclaimed products and their packaging materials as % total products sold in respective category |
| Not Applicable | |

**Principle 3: Businesses should respect and promote the well-being of all employees, including those in their value chains**

**Essential Indicators**

| 1. a. Details of measures for the well-being of Employees: | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|
| Category | Total (A) | Health Insurance | | Accident Insurance | | Maternity Benefits | | Paternity Benefits | | Day Care Facilities | |
| | | Number (B) | % (B/A) | Number (C) | % (C/A) | Number (D) | % (D/A) | Number (E) | % (E/A) | Number (F) | % (F/A) |
| **Permanent Employees** | | | | | | | | | | | |
| Male | 5 | 5 | 100 | 5 | 100 | 0 | 0 | NA | NA | NA | NA |
| Female | 0 | 0 | 0 | 0 | 0 | 0 | 0 | NA | NA | NA | NA |
| **Total** | **5** | **5** | **100** | **5** | **100** | **0** | **0** | **NA** | **NA** | **NA** | **NA** |
| **Other than Permanent Employees** | | | | | | | | | | | |
| Male | 2 | 0 | 0 | 0 | 0 | NA | NA | NA | NA | NA | NA |
| Female | 0 | 0 | 0 | 0 | 0 | NA | NA | NA | NA | NA | NA |
| **Total** | **2** | **0** | **0** | **0** | **0** | **NA** | **NA** | **NA** | **NA** | **NA** | **NA** |

*NA: Not Applicable*

| 1. b. Details of measures for the well-being of Workers: | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|
| Category | Total (A) | Health Insurance | | Accident Insurance | | Maternity Benefits | | Paternity Benefits | | Day Care Facilities | |
| | | Number (B) | % (B/A) | Number (C) | % (C/A) | Number (D) | % (D/A) | Number (E) | % (E/A) | Number (F) | % (F/A) |
| **Permanent Workers** | | | | | | | | | | | |
| Male | The Company does not have worker category. | | | | | | | | | | |
| Female | | | | | | | | | | | |
| Total | | | | | | | | | | | |
| **Other than Permanent Workers** | | | | | | | | | | | |
| Male | The Company does not have worker category. | | | | | | | | | | |
| Female | | | | | | | | | | | |
| Total | | | | | | | | | | | |

**1. c. Spending on measures towards well-being of employees and workers (including permanent and other than permanent) in the following format –**

| | Current Financial Year 2024- 25 | Previous Financial Year 2023- 24 |
|---|---|---|
| Cost incurred on well being measures as a % of total revenue of the Company | 0.31% | 0.34% |

**2. Details of retirement benefits, for Current FY 2024-25 and Previous FY 2023-24**

| Benefits | Current Financial Year 2024- 25 | | | Previous Financial Year 2023- 24 | | |
|---|---|---|---|---|---|---|
| | No. of employees covered as % of total employees | No. of workers covered as % of total Workers | Deducted and Deposited with the authority (Yes/ No/ NA) | No. of employees covered as % of total employees | No. of workers covered as % of total Workers | Deducted and Deposited with the authority (Yes/ No/ NA) |
| **PF** | 100 | NA | Yes | 100 | NA | Yes |
| **Gratuity** | 100 | NA | Yes | 100 | NA | Yes |
| **ESI** | NA | NA | NA | NA | NA | NA |

*NA: Not Applicable since there is no worker category in the Company.*

**3. Accessibility of Workplaces**
**Are the premises/ offices of the entity accessible to differently abled employees and workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016?**
**If "Not", then whether any steps are being taken by the entity in this regard.**

Yes. In line with the requirements of the Rights of Persons with Disabilities Act, the Company has provided ramps, elevators, and other infrastructure support to enable differently abled individuals to carry out their work effectively.

**4. Does the entity have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016? If so, please provide the web-link of the policy.**

The Company's 'Equal Opportunity Policy' in line with the Rights of Persons with Disabilities Act ensures to provide a comfortable, equitable, and respectful work environment to all its employees irrespective of race, color, religion, gender, disability, national origin, ancestry, age, marital status, sexual orientation, or any other discriminatory factor.

**5. Return to work and Retention rates of permanent employees and workers that took parental leave for FY 2024- 25.**

| Gender | Permanent Employees | | Permanent Workers | |
|---|---|---|---|---|
| | Return to Work Rate | Retention Rate | Return to Work Rate | Retention Rate |
| **Male** | 100% | 100% | Not Applicable | |
| **Female** | 0% | 0% | | |
| **Total** | **100%** | **100%** | | |

**6. Is there a mechanism available to receive and redress grievances for the following categories of employeesand workers? If "Yes", give details of the mechanism in brief:**

| | |
|---|---|
| **Permanent Workers** | Not applicable since there is no worker category in the Company. |
| **Other than Permanent Workers** | |
| **Permanent Employees** | Employees are encouraged to submit their grievances in writing to their immediate supervisor, department head, or HR. Such concerns are addressed through a personal hearing, with every effort made to resolve them promptly. If the matter remains unresolved, it may be escalated to higher management, including the Whole Time Director.<br><br>In case it is harassment issue, then mechanism under POSH policy to be strictly followed by the Company to address the complaint. The Company ensures to investigate and resolve all complaints in a fair, transparent, and timely manner. |
| **Other than Permanent Employees** | |

**7. Membership of employees and workers in association(s) or Unions recognized by the listed entity:**

| Category | Current Financial Year 2024- 25 | | | Previous Financial Year 2023- 24 | | |
|---|---|---|---|---|---|---|
| | Total employees/ workers in respective category (A) | No. of employees/ workers in respective category, who are part of Association(s) or Unions (B) | Percentage (%) (B/A) | Total employees/ workers in respective category (A) | No. of employees/ workers in respective category, who are part of Association(s) or Unions (B) | Percentage (%) (B/A) |
| **Total Permanent Employees** | **5** | **0** | **0** | **4** | **0** | **0** |

| | | | | | | |
|---|---|---|---|---|---|---|
| – Male | 5 | 0 | 0 | 4 | 0 | 0 |
| – Female | 0 | 0 | 0 | 0 | 0 | 0 |
| **Total Permanent Workers** | Not applicable | | | | | |
| – Male | | | | | | |
| – Female | | | | | | |

| **8. (a). Details of training given to employees and workers on "Health and Safety Measures** | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|
| **Category** | **Current Financial Year 2024- 25** | | | | | **Previous Financial Year 2023- 24** | | | | |
| | **Total (A)** | **On Health and safety measures** | | **On Skill Upgradation** | | | **On Health and safety measures** | | **On Skill Upgradation** | |
| | | **No. (B)** | **(%) (B/A)** | **No. C** | **(%) (C/A)** | **Total (D)** | **No.(E)** | **(%) (E/D)** | **No.(F)** | **%(F/D)** |
| | | **Employees** | | | | | | | | |
| **Male** | **7** | **3** | **42.86** | **3** | **42.86** | **6** | **3** | **50** | **3** | **50** |
| **Female** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** |
| **Total** | **7** | **3** | **42.86** | **3** | **42.86** | **6** | **3** | **50** | **3** | **50** |
| | | **Workers** | | | | | | | | |
| **Male** | **Not Applicable** | | | | | | | | | |
| Female | | | | | | | | | | |
| **Total** | | | | | | | | | | |

| **9. Details of Performance and Career Development reviews of employees and workers:** | | | | | | |
|---|---|---|---|---|---|---|
| **Category** | **Current Financial Year 2024- 25** | | | **Previous Financial Year 2023- 24** | | |
| | **Total(A)** | **Number(B)** | **Percentage (%) (B/A)** | **Total(C)** | **Number(D)** | **Percentage (%) (D/C)** |
| **Employees *** | | | | | | |
| Male | 7 | 5 | 71.43 | 6 | 4 | 66.67 |
| Female | 0 | 0 | 0 | 0 | 0 | 0 |
| **Total** | **7** | **5** | **71.43** | **6** | **4** | **66.67** |
| **Workers** | | | | | | |
| Male | Not applicable | | | | | |
| Female | | | | | | |
| **Total** | | | | | | |

** Only permanent employees undergo career development and performance review in the Company.*

| **10. Health and Safety Management System:** | |
|---|---|
| **a. Whether an occupational health and safety management system has been implemented by the entity? (Yes/No) If "Yes", then coverage of the system.** | Yes, At MMWL, the objective is to prevent work-related illnesses and continuously enhance safety performance standards. We have implemented an Health and Safety management System, a structured approach by integrating essential business activities and applying principles and processes to ensure safe and healthy workplaces across all floors. |
| **b. What are the processes used to identify work-related hazards and assess risks on a routine and non-routine basis of theentity?** | MMWL has adopted an integrated framework to identify current and potential safety hazards through risk assessment studies/ audits, checklists, safety/ fire drills, consultation with stakeholders, work permit checks, safety equipment checks, and feedback from employees and security staff on areas of improvement on safety and health aspects. |
| **c. Whether you have processes for workers to report the work-related hazards and to remove themselves fromsuch risks? (Yes/No)** | Not applicable |

| | |
|---|---|
| **d. Do the employees/ workers of the entity have access to non-occupationalmedical and healthcare services? (Yes/No)** | Yes, MMWL employees have access to Group Medical services and health care insurance. The Company also has tie-up with hospitals from time to time to support employees and their families with non-occupational medical healthcare services. |

**11. Details of safety-related incidents, in the following format:**

| Safety Incidents/ Number | Category | Current Financial Year 2024- 25 | Previous Financial Year 2023- 24 |
|---|---|---|---|
| **Lost Time Injury Frequency Rate (LTIFR)** (per one million-person hours worked) | **Employees** | 0 | 0 |
| | **Workers** | NA | NA |
| **Total recordable work-related injuries** | **Employees** | 0 | 0 |
| | **Workers** | NA | NA |
| **Number of fatalities** | **Employees** | 0 | 0 |
| | **Workers** | NA | NA |
| **High consequence work-related injury or ill-health** (excluding fatalities) | **Employees** | 0 | 0 |
| | **Workers** | NA | NA |

**12. Describe the measures taken by the entity to ensure a safe and healthy workplace.**

At MMWL, various initiatives are undertaken to ensure that the workplace is safe and hazard-free:

- Regular training of employees on health and safety protocols and SOPs
- Fire drills/ safety drills on regular intervals
- Security equipment checks and risk assessment to identify areas of improvement
- Interaction with security staff, employees, and other stakeholders to gauge feedback on safety standards and healthy working conditions.

**13. Number of complaints on the following made by employees and workers:**

| | Current Financial Year 2024- 25 | | | Previous Financial Year 2023- 24 | | |
|---|---|---|---|---|---|---|
| | **Filed** | **Pending Resolution at end of year** | **Remark** | **Filed** | **Pending Resolution at end of year** | **Remark** |
| **Working Conditions** | 0 | 0 | - | 0 | 0 | - |
| **Health and Safety** | 0 | 0 | - | 0 | 0 | - |

**14. Assessment for the Year (2024- 25):**

| | **% of plants and offices that were assessed** (***by entity or statutory authorities or third party***) |
|---|---|
| **Health and Safety Practices** | 100 |
| **Working Conditions** | 100 |

**15. Provide details of any corrective action taken or underway to address safety-related incidents** (if any) **and on significant risk/ concerns arising from assessment of health and safety practices and working conditions.**

The Company internally reviews its health and safety practices as well as its work environment to ensure compliance with regulatory requirements.

**Leadership Indicators**

**1. Does the entity extend any life insurance or compensatory package in the event of death of (A). Employees;and (B). Workers (Yes/No). Provide detail.**

Yes, the Company has a Group Personal Accident Insurance Policy for its Permanent Employees, in which employees get compensatory package in the event of death or any temporary or Permanent disablement.

**2. Provide the measures undertaken by the entity to ensure that statutory dues have been deducted and deposited by the value chain partners.**

The Company ensures that the vendors and suppliers comply with the regulatory requirements in a timely manner.The Company, on a regular basis, monitors and reconciles the statutory deposits, including GST for all its vendorsand suppliers as a practice to check its statutory compliances.

| **3. Provide the number of employees/ workers having suffered high consequence work-related injury/ ill- health/ fatalities** (as reported in Qs. 11 of Essential Indicators above), **who have been/ are rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment:** | | | | |
|---|---|---|---|---|
| | **Total Number of affected employees/ workers** | | **No. of employees/ workers that are rehabilitated or whose family member have been placed in suitable employment** | |
| | **FY 2024- 25** | **FY 2023- 24** | **FY 2024- 25** | **FY 2023- 24** |
| **Employees** | Not applicable | | | |
| **Workers** | | | | |

| **4. Does the entity provide transition assistance programs to facilitate continued employability and the management of career endings resulting from retirement or termination of employment? (Yes/No)** |
|---|
| Yes, The Company periodically provides skill-upgradation training programs to all its employees during their employment which caters to the specific requirements of the cadre and relevant function areas. This further enables the employees to pursue employment post retirement or termination, based on the acquired skillset and domain expertise. |

| **5. Details on assessment of value chain partners (FY 2024- 25):** | |
|---|---|
| | **% of value chain partners** *(by value of business done with such partners)* **that were assessed** |
| **Health and Safety Practices** | 0 |
| **Working Conditions** | 0 |

| **6. Provide details of any corrective actions taken or underway to address significant risks/ concerns arising from assessments of health and safety practices and working conditions of value chain partners.** |
|---|
| No significant risk identified during the value chain business activities of MMWL |

**Principle 4: Businesses should respect the interests of and be responsive to all its stakeholders**

**Essential Indicators**

| **1. Describe the process for identifying key stakeholder groups of the entity.** |
|---|
| MMWL has identified its key external and internal stakeholder based on the impact and relevance they have on the business i.e., Shareholders, Customers, Bankers, employees, Government bodies and Regulators. These stakeholders play a critical role in shaping the Company's strategic direction and business plan, feedback and suggestion shared by the stakeholders acts as a catalyst in the business decision making process. |

| **2. List stakeholder groups identified as key for your entity and the frequency of engagement with each stakeholder group.** | | | | |
|---|---|---|---|---|
| **Stakeholder Group** | **Identified as Vulnerable or Marginalized Group (Yes/No)** | **Channels of Communication** | **Frequency of Engagement** | **Purpose and scope of engagement including key topics and concerns raised during each engagement** |
| Communities | Not Applicable | | | |
| Implementing Agency (NGO) | | | | |
| Employees | No | Email, direct communication, HR application and announcements | Continuous | Employee wellbeing and satisfaction is an integral part of the Company's growth model. Employee engagement through variousmeans of communication provides an insight into the key action areas for employee wellbeing and growth. The key areas of interest for employees are:<br>• Training, professional growth and development<br>• Well-being initiatives<br>• Employee recognition<br>• Fair remuneration<br>• Work-life balance |

| | | | | |
|---|---|---|---|---|
| Investors and Shareholders | No | Annual Report, One-on-One Meetings, AGM, and News | Annually | To get an overview ofMMWL's financial and non-financial performance, business objective, strategy, long-term plan, and resolve queries from investors/ shareholders. |
| Customers | No | Email, Direct Communication, and Customer Meet | Need Based | Customer need and expectation, customer feedback & satisfaction, delivery challenge resolution, market plan and growth opportunities, and sale forecasting. |
| Vendors and Suppliers | No | Direct Communication, Physical Meeting, and Email | Regularly | Vendor assessment and onboarding, query resolution, order placement, pricing, contract signing and renewal, resolution of delivery issues, and forward market opportunities. |

**Leadership Indicators**

| **1. Provide the processes for consultation between stakeholders and the Board on economic, environmental, and social topics or if consultation is delegated, how is feedback from such consultations provided to the Board.** |
|---|
| The senior management of MMWL interact with investors, customers, and employees of the Company to seek feedback and suggestion on Company's strategic areas of intervention and evolving external landscape and how the Company can integrate it in its business plan. The synopsis of these interactions are presented to the Board as ideas or thoughts in due course and depending upon the significance of the topic, appropriate action is taken by the Board. |

| **2. Whether stakeholder consultation is used to support the identification and management of environmental, and social topic? (Yes/No)<br>If so, provide details of instances as to how the inputs received from stakeholders on these topics were incorporated into policies and activities of the entity.** |
|---|
| Yes, Stakeholder consultation and feedback is given due importance to identify Company's key areas of intervention and in determining the priority topics for the Company. |

| **3. Provide detail of instances of engagement with, and actions taken to, address the concerns of vulnerable/ marginalized stakeholder groups.** |
|---|
| Not Applicable. |

**Principle 5: Businesses should respect and promote human rights**

**Essential Indicators**

**1. Employees and workers who have been provided training on human rights issues and policy(ies) of the entity, in the following format:**

| **Category** | **Current Financial Year 2024- 25** | | | **Previous Financial Year 2023- 24** | | |
|---|---|---|---|---|---|---|
| | **Total(A)** | **Number(B)** | **Percentage (%) (B/A)** | **Total(C)** | **Number(D)** | **Percentage (%)(D/C)** |
| **Employees** | | | | | | |
| Permanent | 5 | 5 | 100 | 4 | 4 | 100 |
| Other than permanent | 2 | 0 | 0 | 2 | 0 | 0 |
| **Total Employees** | **7** | **5** | **71.43** | **6** | **4** | **66.67** |

| **Workers** | |
|---|---|
| Permanent | Not applicable since there is no worker category in the Company. |
| Other than permanent | |
| **Total Workers** | |

| 2. Details of minimum wages paid to employees and workers, in the following format: | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|
| Category | Current Financial Year 2024- 25 | | | | | Previous Financial Year 2023- 24 | | | | |
| | Total(A) | Equal to Minimum Wage | | More than Minimum Wage | | Total(D) | Equal to Minimum Wage | | More than Minimum Wage | |
| | | Number (B) | % (B/A) | Number (C) | % (C/A) | | Number (E) | % (E/D) | Number (F) | % (F/D) |
| **Employees** | | | | | | | | | | |
| **Permanent** | **5** | **0** | **0** | **5** | **100** | **4** | **0** | **0** | **4** | **100** |
| – Male | 5 | 0 | 0 | 5 | 100 | 4 | 0 | 0 | 4 | 100 |
| – Female | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| **Other than Permanent** | **2** | **0** | **0** | **2** | **100** | **2** | **0** | **0** | **2** | **100** |
| – Male | 2 | 0 | 0 | 2 | 100 | 2 | 0 | 0 | 2 | 100 |
| – Female | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 100 |
| **Workers** | | | | | | | | | | |
| **Permanent** | Not applicable | | | | | | | | | |
| – Male | | | | | | | | | | |
| – Female | | | | | | | | | | |
| **Other than Permanent** | | | | | | | | | | |
| – Male | | | | | | | | | | |
| – Female | | | | | | | | | | |

| 3. Details of remuneration/ salary/ wages, in the following format for FY 2024- 25: | | | | |
|---|---|---|---|---|
| | Male | | Female | |
| | Number | Median salary/ wage of respective category (In ₹) | Number | Median salary/ wage of respective category |
| **Board of Directors (BoD)*** | 4 | 2.75 Lakh | 1 | 3.50 Lakh |
| **Key Managerial Personnel**** | 2 | 19.18 Lakh | 0 | 0 |
| **Employees other than BoD and KMP** | 3 | 24.17 Lakh | 0 | 0 |
| **Workers** | Not applicable. | | | |

*Excluding Whole Time Director who has been included in Key Managerial Personnel category.

*The Payment of Sitting Fees only given to Non- Executive Director of the Company, including Independent Directors, for attending the meeting of Board and its various committees, during the year under review, have been considered.

*** Key Managerial personnel comprise of Mr. Sandeep Jairath, Whole Time Director cum CFO, and Mr. Mohd Sagir, Company Secretary.

Note: Only considered permanent employees on rolls.

b. Gross wages paid to females as % of total wages paid by the entity, in the following format:

| | Current Financial Year 2024- 25 | Previous Financial Year 2023- 24 |
|---|---|---|
| Gross wages paid to females as % of total wages | NA | NA |

| 4.**Do you have a focal point** (Individual/ Committee) **responsible for addressing human rights impacts orissues caused or contributed to by the business? (Yes/No)** |
|---|
| Yes, the Head of Human Resource department of the Company is responsible for addressing human rights issues. As part of the Human Rights Policy, the Company expects all its relevant stakeholders to respect andcomply with the policy principles, and applicable laws. |

| 5. Describe the internal mechanisms in place to redress grievances related to human rights issues. |
|---|
| The Company addresses human rights-related grievances through its internal mechanisms. The Concerned employee may write an email to HR department and can use I and other open channels of communication. Employees and workers are encouraged to use these platforms to raise concerns, which are reviewed and resolved through a structured grievance redressal process. |

| 6. Number of complaints on the following made by employees and workers: | | | | | | |
|---|---|---|---|---|---|---|
| | Current Financial Year 2024- 25 | | | Previous Financial Year 2023- 24 | | |
| | Filed during the year | Pending resolution at end of year | Remark | Filed during the year | Pending resolution at end of year | Remark |
| **Sexual Harassment** | 0 | 0 | -- | 0 | 0 | -- |
| **Discrimination at workplace** | 0 | 0 | -- | 0 | 0 | -- |
| **Child Labour** | NA | NA | -- | NA | NA | -- |
| **Forced Labour/ Involuntary Labour** | 0 | 0 | -- | 0 | 0 | -- |
| **Wages** | 0 | 0 | -- | 0 | 0 | -- |
| **Other human rights related issues** | 0 | 0 | -- | 0 | 0 | -- |

*NA: Not Applicable*

**7. Complaints filed under the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013, in the following format:**

| | Current Financial Year 2024- 25 | Previous Financial Year 2023- 24 |
|---|---|---|
| Total Complaints reported under Sexual Harassment on of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013 (POSH) | 0 | 0 |
| Complaints on POSH as a % of female employees / workers | 0 | 0 |
| Complaints on POSH upheld | 0 | 0 |

| 8. Mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases. |
|---|
| As per Whistleblower Policy, the Company ensures protection of the complainant. The investigation of the complaintsis done strictly in a confidential manner ensuring the protection of the complainant against any retaliation. The Company provides necessary safeguards to all Whistle Blowers for making Protected Disclosures in good faith inthe code of conduct of the business. |

| 9. Do human rights requirements form part of your business agreements and contracts? (Yes/No) |
|---|
| Yes, the business agreements and contracts have a clause that ensures that its vendors/ suppliers and other business partners adhere to ethical business standards including principles of human rights. |

| 10. Assessment for the FY 2024 - 25: | |
|---|---|
| | **% of plants and offices that were assessed** (by entity or statutory authoritiesor third parties) |
| **Child Labour** | 100 |
| **Forced/ Involuntary Labour** | 100 |
| **Sexual harassment** | 100 |
| **Discrimination at workplace** | 100 |
| **Wages** | 100 |
| **Others- please specify** | 100 |

| 11. Provide details of any corrective actions taken or underway to address significant risks/ concerns arising from the assessments at Qs. 9, above. |
|---|
| Not applicable. |

**Leadership Indicators**

| **1. Details of a business process being modified/ introduced as a result of addressing human rights grievances/ complaints.** |
|---|
| The Company ensures to adhere to ethical business practices and highest standard of integrity, as a result, MMWL regularly reviews its corporate policies in line with the national and international regulatory compliances, includinghuman rights. |

| **2. Details of the scope and coverage of any Human Rights due-diligence conducted.** |
|---|
| No due diligence conducted during FY 2024- 25. |

| **3. Is the premise/ office of the entity accessible to differently abled visitors, as per the requirements of the Rights of Persons with Disabilities Act, 2016?** |
|---|
| Yes. In line with the requirements of the Rights of Persons with Disabilities Act, the Company has provided ramps, elevators, and other infrastructure support to enable differently abled individuals to carry out their work effectively. |

| **4. Details on assessment of Value Chain Partners:** | |
|---|---|
| | **% of value chain partners** (by value of business done with such partners) **that were assessed:** |
| **Child Labour** | Nil |
| **Forced/ Involuntary Labour** | Nil |
| **Sexual harassment** | Nil |
| **Discrimination at workplace** | Nil |
| **Wages** | Nil |
| **Others- please specify** | Nil |

| **5. Provide details of any corrective actions taken or underway to address significant risks/ concerns arising from the assessment at Qs. 4 above.** |
|---|
| Not Applicable |

**Principle 6: Businesses should respect and make efforts to protect and restore the environment**

**Essential Indicators**

| **1. Details of total energy consumption (in gigajoules(GJ) or multiples) and energy intensity, in the following format in the following format:** | | |
|---|---|---|
| **Parameter** | **Current Financial Year 2024- 25** | **Previous Financial Year 2023- 24** |
| **From Renewable Sources** | | |
| Total electricity consumption (A) | 0 | 0 |
| Total fuel consumption (B) | 0 | 0 |
| Energy consumption through other sources (C) | 0 | 0 |
| **Total energy consumed from renewable sources (A+B+C)** | **0** | **0** |
| **From Non-Renewable Sources** | | |
| Total electricity consumption (D) | 20.19 | 17.97 |
| Total fuel consumption (E) | 0 | 0 |
| Energy consumption through other sources (F) | 0 | 0 |
| **Total energy consumed from renewable sources (D+E+F)** | **20.19** | **17.97** |
| **Total energy consumed (A+B+C+D+E+F)** | **20.19** | **17.97** |
| **Energy intensity per rupee of turnover** (Total energy consumed / Revenue from operations) | **0.00000066** | **0.00000059** |

| | | |
|---|---|---|
| **Energy intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP)*** (Total energy consumed / Revenue from operations adjusted for PPP) | **0.000014** | **0.000012** |
| **Energy intensity in terms of physical output**** (energy consumed GJ per employee) | **2.94** | **2.99** |
| Energy intensity (optional) – the relevant metric may be selected by the entity | **-** | **-** |

*Note: Indicate if any independent assessment/ evaluation/ assurance has been carried out by an external agency? (Yes/ No). No.*

** The revenue from operations has been adjusted for PPP based on the latest PPP conversion factor published for the year 2025 by IMF for India which is 20.66. The intensity adjusted for PPP has been restated following the guidelines set forth in SEBI Circular No. SEB1/HO/CFD/CFD-P0D-1/P/CIR/2024/177 dated December 20, 2024, titled "Industry Standards on Reporting of BRSR Core. Thes same PPP conversion rate (20.66) is used in intensity ratio calculations across Principle 6 for financial year 2024-25 and is also updated for previous year (2023-24).*

***The year end headcount data (as on March 31, 2025) has been used for the intensity calculations.*

| **2. Does the entity have any sites/ facilities identified ass designated consumers (DCs) under the Performance, Achieve, and Trade (PAT) Scheme of the Government of India? (Yes/No)<br>If "Yes", disclose whether targets set under the PAT Scheme have been achieved. In case targets havenot been achieved, provide the remedial action taken, if any.** |
|---|
| Not Applicable |

| **3. Provide details of the following disclosures related to water, in the following format:** | | |
|---|---|---|
| **Parameter** | **Current Financial Year 2024- 25** | **Previous Financial Year 2023- 24** |
| **Water withdrawal by source (in kilolitres-kl)** | | |
| (i). Surface Water | 0 | 0 |
| (ii). Groundwater | 0 | 0 |
| (iii). Third Party Water | 68.60 | 58.80 |
| (iv). Seawater/ Desalinated water | 0 | 0 |
| (v). Others (Bottled Water) | 6.86 | 5.88 |
| **Total Volume of water withdrawal(in KL)** *(i + ii + iii + iv + v)* | 75.46 | 64.68 |
| **Total volume of water consumption (in KL)** | 75.46 | 64.68 |
| Water intensity per rupee of turnover (kL/I) (water consumed/ Revenue from operations) | 0.0000025 | 0.0000021 |
| Water intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (kL/$)<br>(Total water consumption/ Revenue from operations adjusted for PPP) | 0.000051 | 0.000044 |
| *Water intensity in terms of physical output (Water consumed in kl per headcount)*** | 10.78 | 10.78 |

*Note: Indicate if any independent assessment/ evaluation/ assurance has been carried out by an external agency? (Yes/ No). No.*

** The revenue from operations has been adjusted for PPP based on the latest PPP conversion factor published for the year 2025 by IMF for India which is 20.66. The intensity adjusted for PPP has been restated following the guidelines set forth in SEBI Circular No. SEB1/HO/CFD/CFD-P0D-1/P/CIR/2024/177 dated December 20, 2024, titled "Industry Standards on Reporting of BRSR Core. Thes same PPP conversion rate (20.66) is used in intensity ratio calculations across Principle 6 for financial year 2024-25 and is also updated for previous year (2023-24).*

***The year end headcount data (as on March 31, 2025) has been used for the intensity calculations.*

| 4. Provide the following details related to water discharge: | | |
|---|---|---|
| **Parameter** | **Current Financial Year 2024- 25** | **Previous Financial Year 2023- 24** |
| **Water discharge by destination and level of treatment (in kilolitres)** | | |
| **(i). To Surface Water** | *Considering the limited number of employees, wastewater discharge from offices was not monitored during the reporting year. However, the Company remains committed to initiating wastewater discharge monitoring at these locations in the future, subject to feasibility assessments.* | |
| – No treatment | | |
| – With treatment- *please specify level of treatment* | | |
| **(ii). To Ground Water** | | |
| – No treatment | | |
| – With treatment- *please specify level of treatment* | | |
| **(iii). To Seawater** | | |
| – No treatment | | |
| – With treatment- *please specify level of treatment* | | |
| **(iv). Sent to Third Parties** | | |
| – No treatment | | |
| – With treatment- *please specify level of treatment* | | |
| **(v). Others** | | |
| – No treatment | | |
| – With treatment- *please specify level of treatment* | | |
| **Total water discharged (in kilolitres)** | | |

*Note: Indicate if any independent assessment/ evaluation/ assurance has been carried out by an external agency? (Yes/ No). No.*

| 5. Has the entity implemented a mechanism for Zero Liquid Discharge (ZLD)? If "Yes", provide details of its coverage and implementation. |
|---|
| Not Applicable |

| 6. Please provide details of air emissions (other than GHG emissions) by the entity, in the following format: | | | |
|---|---|---|---|
| **Parameter** | **Please specify unit** | **Current Financial Year 2024- 25** | **Previous Financial Year 2023- 24** |
| **NOx** | *Due to the nature of business, MMWL does not monitor air emission .* | | |
| **Sox** | | | |
| **Particulate Matter (PM)** | | | |
| **Persistent organic pollutant (POP)** | | | |
| **Volatile organic compounds (VOC)** | | | |
| **Hazardous air pollutant (HAP)** | | | |
| **Others- please specify** | | | |

*Note: Indicate if any independent assessment/ evaluation/ assurance has been carried out by an external agency? (Yes/ No). No.*

| 7. Please provide details of greenhouse gas emissions (Scope 1 and Scope 2 emissions) and its intensity, inthe following format: |
|---|

| **Parameter** | **Please specify unit** | **Current Financial Year2024- 25** | **Previous Financial Year2023- 24** |
|---|---|---|---|
| **Total Scope 1 Emissions** (*Break-up of the GHG into $CO_2$, CH4, $N_2O$, HFCs, PFCs, SF6, NF3, if available*) | *Metric tonnes of $CO_2$equivalent* | *0 tonnes* | *0 tonnes* |
| **Total Scope 2 Emissions** (*Break-up of the GHG into $CO_2$, CH4, $N_2O$, HFCs, PFCs, SF6, NF3, if available*) | *Metric tonnes of CO2 equivalent* | *4.08 tonnes* | *3.63 tonnes* |

| | | | |
|---|---|---|---|
| Total Scope 1 and Scope 2 emissions per revenue of operations | *MTCO2e/₹* | *0.00000013* | *0.00000012* |
| Total Scope 1 and Scope 2 emissions per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total Scope 1 & 2 emissions/ Revenue from operations adjusted for PPP) | *MTCO2e/$* | *0.000003* | *0.000002* |
| Total Scope 1 and Scope 2 emission intensity in terms of physical output** | *MTCO2e/ per head count* | *0.58* | *0.60* |

*Note: Indicate if any independent assessment/ evaluation/ assurance has been carried out by an external agency? (Yes/ No). No.*

** The revenue from operations has been adjusted for PPP based on the latest PPP conversion factor published for the year 2025 by IMF for India which is 20.66. The intensity adjusted for PPP has been restated following the guidelines set forth in SEBI Circular No. SEB1/HO/CFD/CFD-P0D-1/P/CIR/2024/177 dated December 20, 2024, titled "Industry Standards on Reporting of BRSR Core. Thes same PPP conversion rate (20.66) is used in intensity ratio calculations across Principle 6 for financial year 2024-25 and is also updated for previous year (2023-24).*

***The year end headcount data (as on March 31, 2025) has been used for the intensity calculations.*

| **8. Does the entity have any project related to reducing Greenhouse gas emissions? If "Yes", then provide details.** |
|---|
| The activities carried on the Company are not energy intensive. However, The Company has been taking measures to ensure energy efficient practices and implemented certain emission reduction initiatives such as adoption of LED lighting, sensor lighting, and low-energy consuming appliances in its offices, restrooms and common areas. |

| **9. Provide details related to waste management by the entity, in the following format:** | | |
|---|---|---|
| **Parameter** | **Current Financial Year 2024- 25** | **Previous Financial Year 2023- 24** |
| **Note:** Currently, the company is not recording the waste generated in its office. Considering the limited no of employees. | | |
| **Total Waste Generated (in metric tonnes)** | | |
| Plastic Waste (A) | 0 | 0 |
| E-Waste (B) | 0 | 0 |
| Bio-medical Waste (C) | 0 | 0 |
| Construction and Demolition Waste (C&D) (D) | 0 | 0 |
| Battery Waste (E) | 0 | 0 |
| Radioactive Waste (F) | 0 | 0 |
| Other Hazardous Waste generated (G) *(Please specify, if any)* | 0 | 0 |
| Other Non-Hazardous Waste generated (H) *(Please specify, if any)* | 0 | 0 |
| **Total Waste Generated** *(A+B+C+D+E+F+G+H)* | 0 | 0 |
| **For each category of waste generated, total waste recovered through recycling, re-using or other recovery operations (in metric tonnes)** | | |
| ***Category Waste Name:*** | | |
| **(i). Recycled** | 0 | 0 |
| **(ii). Re-used** | 0 | 0 |
| **(iii). Other recovery operations** | 0 | 0 |
| **Total** | 0 | 0 |
| **For each category of waste generated, total waste disposed by nature of disposal method (in metric tonnes)** | | |
| ***Category Waste Name:*** | | |
| **(i). Incineration** | 0 | 0 |
| **(ii). Landfilling** | 0 | 0 |
| **(iii). Other disposal operations** | 0 | 0 |
| **Total** | 0 | 0 |

*Note: Indicate if any independent assessment/ evaluation/ assurance has been carried out by an external agency? (Yes/ No). No.*

| **10. Briefly describe the waste management practices adopted in your establishments. Describe the strategy adopted by your company to reduce usage of hazardous and toxic chemicals in your products and processes and the practices adopted to manage such wastes.** |
|---|
| Not Applicable, since MMWL does not use hazardous and toxic chemicals in its business operations, no chemical or toxic waste is generated. |

**11. If the entity has operations/ offices in & around ecologically sensitive areas (such as national parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones, etc.) where environmental approvals/ clearances are required, please specify details in the following format:**

| S. No. | Location of operations/ offices | Type of operations | Whether the conditions of environmental approval/ clearance are being complied with? (Yes/No)<br>If "No", the reasons thereof and corrective action taken, if any. |
|---|---|---|---|
| Not applicable. | | | |

**12. Details of environmental impact assessments of projects undertaken by the entity based on applicable laws, in the current financial year 2024- 25:**

| Name and brief of the project | EIA Notification No. | Date | Whether conducted by independent agency (Yes/No) | Results communicated in public domain(Yes/ No) | RelevantWeb-link |
|---|---|---|---|---|---|
| Not applicable | | | | | |

**13. Is the entity compliant with the applicable environmental law/ regulations/ guidelines in India; such as the Water (Prevention and Control of Pollution) Act, Air (Prevention and Control of Pollution) Act, Environment Protection Act and Rules thereunder (Yes/ No).**
**If "Not", provide details of all such non-compliances, in the following format:**

| S. No. | Specify the law/ regulation/ guidelines which is not compliant | Provide details of the non-compliance | Any fines/ penalties/ action taken by regulatory agencies such as pollution controlboard or by courts | Corrective action taken, if any |
|---|---|---|---|---|
| Not applicable | | | | |

**Leadership Indicators**

**1. Water withdrawal, consumption and discharge in areas of 'Water Stress' (in kilolitres):**

**For each facility/ plant located in areas of water stress, provide the following information:**

i. **Name of area:** Gurugram, Haryana
ii. **Nature of operations:** Corporate Office
iii. **Water withdrawal, consumption, and discharge in the following format:**

**Note: Not Applicable to MMWL.**

| Parameter | Current Financial Year 2024- 25 | Previous Financial Year 2023- 24 |
|---|---|---|
| **Water withdrawal by source (in kilolitres-kl)** | | |
| (i). Surface Water | Not Applicable | |
| (ii). Ground Water | | |
| (iii). Third Party Water | | |
| (iv). Seawater/ Desalinated Water | | |
| (v). Others | | |
| **Total volume of water withdrawal (in KL)** | | |
| **Total volume of water consumption (in KL)** | | |
| **Water intensity per rupee of turnover** *(water consumed/ turnover)* | | |
| **Water intensity** *(optional)- the relevant metric may be selected by the entity* | | |

| Water discharge by destination and level of treatment (in Kilolitres) | |
|---|---|
| **(i). To Surface Water** | Not Applicable |
| – No treatment | |
| – With treatment- please specify level of treatment | |
| **(ii). To Ground Water** | |
| – No treatment | |
| – With treatment- please specify level of treatment | |
| **(iii). Sent to Third Party Water** | |
| – No treatment | |
| – With treatment- please specify level of treatment | |
| **(iv). Into Seawater** | |
| – No treatment | |
| – With treatment- please specify level of treatment | |
| **(v). Others** | |
| – No treatment | |
| – With treatment- please specify level of treatment | |

*Note: Indicate if any independent assessment/ evaluation/ assurance has been carried out by an external agency? (Yes/ No). No.*

| **2. Please provide details of total Scope 3 emissions and its intensity, in the following format:** | | | |
|---|---|---|---|
| **Parameter** | **Please specify Unit** | **Current Financial Year 2024- 25** | **Previous Financial Year 2023- 24** |
| **Total Scope 3 Emissions** (*Break-up of the GHG into $CO_2$, CH4, $N_2O$, HFCs, PFCs, SF6, NF3, if available*) | *Metric tonnes of $CO_2$ equivalent* | The Company currently does not capture the Scope 3 emissions | |
| **Total Scope 3 emissions per rupee of turnover** | - | | |
| **Total Scope 3 emission intensity** *(optional)- the relevant metric may be selected by the entity* | - | | |

*Note: Indicate if any independent assessment/ evaluation/ assurance has been carried out by an external agency? (Yes/ No). If "Yes", name the external agency.*

| **3. With respect to the ecologically sensitive areas reported in Qs. 10 of Essential Indicators above, provide details of significant direct & indirect impact of the entity on biodiversity in such areas along with prevention and remediation activities.** |
|---|
| Not Applicable |

| **4. If the entity has undertaken any specific initiatives or used innovative technology or solutions to improve resource efficiency, or reduce impact due to emissions/ effluent discharge/ waste generated, please provide details of the same as well as outcome of such initiatives, as per the following format:** | | | |
|---|---|---|---|
| **S. No.** | **Initiative undertaken** | **Details of the initiative** *(Web-link,if any, may be provided along withsummary)* | **Outcome of the Initiative** |
| 1 | Energy conservation | Adoption of energy efficient appliances and ensuring conservation of energy | Not Applicable |
| 2 | Plastic Waste Management | Ensuring reduction of plastic waste by adopting recyclable materials | Not Applicable |

| **5. Does the entity have a business continuity and disaster management plan? Give details in 100 words / web-link.** |
|---|
| Yes, the Company has a business continuity plan for all its locations. This business continuity plan enables the Company to adapt in situations arising from any natural calamity or an unprecedented event which may disrupt the business operations. The Company continuously enhances its existing plan by incorporating interferences and observations from disruptions faced in the unprecedented situations such as the pandemic. Further, the Company's risk management plan enables the minimization of disaster-linked losses, by assessing the potential for major disruption with its consequent risks to the business, and by providing the appropriate mitigation action plans. |

| **6. Disclose any significant adverse impact to the environment, arising from the value chain of the entity. What mitigation or adaptation measures have been taken by the entity in this regard.** |
|---|
| The Company ensures no significant negative impact in its value chain activities |

| **7. Percentage of value chain partners (by value of business done with such partners) that were assessed for environmental impacts.** |
|---|
| Nil |

| **8. How many "Green Credits" have been generated or procured:** |
|---|
| **a. By the listed entity.** |
| **b. By the top ten** *(in terms of the value of purchases and sales, respectively)* |
| **c. value chain partners.** |
| Not Applicable |

**Principle 7: Businesses, when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent**

**Essential Indicators**

| **1. (a). Number of affiliations with trade and industry chambers/ associations.** |
|---|
| Nil |

| **(b). List the top 10 trade and industry chambers/ associations** (determined based on the total numbers of such body) **the entity is member of/ affiliated to.** | | |
|---|---|---|
| **S. No.** | **Name the trade and industry chambers/ associations** | **Reach of trade and industry chambers/ associations (State/ National)** |
| Currently, MMWL is not member to any industry chamber nor any association at state/ national level. | | |

| **2. Provide details of corrective action taken or underway on any issues related to anti-competitive conduct by the entity, based on adverse orders from regulatory authorities.** | | |
|---|---|---|
| **Name of authority** | **Brief of the Case** | **Corrective action taken** |
| No case was registered during FY 24-25 | | |

**Leadership Indicators**

| **1. Details of public policy positions advocated by the entity:** | | | | | |
|---|---|---|---|---|---|
| **S. No.** | **Public policy advocated** | **Method resorted for such advocacy** | **Whether information available in public domain (Yes/No)** | **Frequency of Review by Board** | **Web Link, if available** |
| Not Applicable | | | | | |

**Principle 8: Businesses should promote inclusive growth and equitable development**

**Essential Indicators**

| **1. Details of Social Impact Assessments (SIA) projects undertaken by the entity based on applicable laws, inthe current financial year 2024- 25:** | | | | | |
|---|---|---|---|---|---|
| **Name and brief detail of project** | **SIA Notification No.** | **Date of notification** | **Whether conducted by independent external agency (Yes/No)** | **Results communicated in public domain(Yes/ No)** | **Relevant web-link** |
| Not Applicable | | | | | |

| 2. Provide information on project(s) for which ongoing Rehabilitation and Resettlement (R&R) is being undertaken by your entity, in the following format: | | | | | | |
|---|---|---|---|---|---|---|
| **S. No.** | **Name of the projectfor which R&R is ongoing** | **State** | **District** | **No. of project affected families (PAFs)** | **%of PAFs covered by R&R** | **Amounts paid to PAFs in the FY (in INR.)** |
| Not Applicable | | | | | | |

| 3. Describe the mechanisms to receive and redress grievances of the community. |
|---|
| The Company does not fall in the ambit of Corporate Social Responsibility mechanism in terms section 135 in compliance with the provisions of Section 135 of the Companies Act 2013 read with the Companies (Corporate Social Responsibility Policy) Rules, 2014. |

| 4. Percentage of input material (input to total inputs by value) sourced from suppliers: | | |
|---|---|---|
| | **Current Financial Year 2024- 25** | **Previous Financial Year 2023- 24** |
| **Directly sourced from MSMEs/ Small producers** | 6.01% | 5.77% |
| **Sourced directly from within the district and neighboring districts** | 100% | 100% |

| 5. Job creation in smaller towns – Disclose wages paid to persons employed (including employees or workers employed on a permanent or non-permanent / on contract basis) in the following locations, as % of total wage cost | | |
|---|---|---|
| **Location** | **Current Financial Year 2024- 25** | **Previous Financial Year 2023- 24** |
| **Rural** | - | - |
| **Semi- Urban** | - | - |
| **Urban** | - | - |
| **Metropolitan** | 100 | 100 |

**(Place to be categorized as per RBI Classification System - rural / semi-urban / urban / metropolitan)**

**Leadership Indicators**

| 1. Provide details of actions taken to mitigate any negative social impacts identified in the Social Impact Assessments (Reference Qs. 1 of Essential Indicators, above). | |
|---|---|
| **Details of negative social impact identified** | **Corrective action taken** |
| Not Applicable | |

| 2. Provide the following information on CSR projects undertaken by your entity in designated aspirational districts as identified by government bodies: | | | |
|---|---|---|---|
| **S. No.** | **State** | **Aspirational District** | **Amount Spent (in INR.)** |
| Not Applicable | | | |

| 3. (a) Do you have a preferential procurement policy where you give preference to purchase from suppliers comprising marginalized/ vulnerable groups? (Yes/No) |
|---|
| No |
| **(b) From which marginalized/ vulnerable groups do you procure?** |
| Not Applicable |
| **(c) What percentage of total procurement** (by value) **does it constitute?** |
| Nil |

| 4. Details of the benefits derived and shared from the intellectual properties owned or acquired by your entity (in the current financial year 2024- 25), based on traditional knowledge: | | | | |
|---|---|---|---|---|
| **S. No.** | **Intellectual Property based on traditional knowledge** | **Owned/ Acquired (Yes/No)** | **Benefit Shared (Yes/ No)** | **Basis of calculatingbenefit share** |
| Not applicable to MMWL's nature of business. | | | | |

| 5. Details of corrective actions taken or underway, based on any adverse order in intellectual property related disputes wherein usage of traditional knowledge is involved. | | |
|---|---|---|
| **Name of authority** | **Brief of Case** | **Corrective action taken** |
| Not applicable to MMWL's nature of business. | | |
| | | |

| Details of beneficiaries of CSR Projects: | | | |
|---|---|---|---|
| **S. No.** | **CSR Project** | **No. of persons benefitted from CSR Projects** | **% of beneficiaries from vulnerable and marginalized groups** |
| Not Applicable | | | |

**Principle 9: Business should engage with and provide value to their consumers in a responsible manner**
**Essential Indicators**

| 1. Describe the mechanisms in place to receive and respond to consumer complaints and feedback. |
|---|
| A customer can raise its complaint or issue on the common email id: mmwl.corporate@gmail.com which is them shared with the respective team. Post receiving the complaint, the issue/ concern is escalated to the common IT Service Group for investigation and prompt resolution is provided within a stipulated time. In case the customer is not satisfied, they can reach out to individual representative of MMWL for appropriate action and resolution. |

| 2. Turnover of products and/services as a percentage of turnover from all products/services that carry information about: | |
|---|---|
| | **As percentage to total turnover** |
| **Environmental and social parameters relevant to the product** | **Not applicable, as the Company is engaged into business of IT Consulting.** |
| **Safe and responsible usage** | |
| **Recycling and/or safe disposal** | |

| 3. Number of consumer complaints in respect of the following: | | | | | | |
|---|---|---|---|---|---|---|
| | **Current Financial Year 2024- 25** | | **Remarks** | **Previous Financial Year 2023- 24** | | **Remarks** |
| | **Received** | **Pendingat end ofyear** | | **Received** | **Pending at end of year** | |
| **Data Privacy** | 0 | 0 | NA | 0 | 0 | NA |
| **Advertising** | 0 | 0 | NA | 0 | 0 | NA |
| **Cyber-security** | 0 | 0 | NA | 0 | 0 | NA |
| **Delivery of essential services** | 0 | 0 | NA | 0 | 0 | NA |
| **Restrictive Trade Practices** | 0 | 0 | NA | 0 | 0 | NA |
| **Customer Complaints** | 0 | 0 | NA | 0 | 0 | NA |

| 4. Details of instances of product recalls on account of safety issues: | | |
|---|---|---|
| | **Number** | **Reasons for recall** |
| **Voluntary Recalls** | Not applicable, as the Company is engaged into business of IT Consulting. | |
| **Forced Recalls** | | |

| 5. Does the entity have a framework/ policy on cyber security and risks related to data privacy? (Yes/No). If available, provide a web-link of the policy. |
|---|
| The Company is currently in the process of formulating a standalone Information Management and Data Security Policy, which will be duly approved and subsequently made available on the Company's website. |

| 6. Provide details of any corrective actions taken or underway on issues relating to advertising, and deliveryof essential services, cyber security and data privacy of customers; re-occurrence of instances of product recalls, penalty/ action taken by regulatory authorities on safety of products/ services. |
|---|
| Not Applicable since no non-compliance issue was registered in FY 2024- 25 |

| **7. Provide the following information relating to data breaches during FY 2024-25:** |
|---|
| **(a) Number of instances of data breaches:**<br>There were no instances of data breaches during the FY 2024-25.<br>**(b) Percentage of data breaches involving personally identifiable information of customers.**<br>Not Applicable<br>**(c) Impact, if any, of the data breaches.**<br>Not Applicable |

**Leadership Indicators**

| **1. Channels/ platforms where information on products and services of the entity can be accessed** (provideweb link, if possible) |
|---|
| Company website: https://www.mmwlindia.com/ |

| **2. Steps taken to inform and educate consumers about safe and responsible usage of products and/ or services.** |
|---|
| Through customer interactions (in-person meetings and video conferences). |

| **3. Mechanism in place to inform consumers of any risk of disruption/ discontinuation of essential services.** |
|---|
| The Company ensures that it communicates the potential risk of disruption through e-mail or telephonic conversation; however, the likelihood of disruption is unlikely, and the Company has a disaster management plan in place to manage the unforeseen event. |

| **4. (a) Does the entity display product information on the product over and above what is mandated as per thelocal laws? (Yes/ No/ Not Applicable).**<br>**If "Yes", provide details in brief.**<br>**(b) Did your entity carry out any survey about customer satisfaction relating to the major products/ services of the entity, significant locations of operation of the entity or the entity as a whole? (Yes/ No).** |
|---|
| (a) Not Applicable, as the Company is engaged into business of IT Consulting.<br>(b) The company received feedback from its customers through formal channel of direct communication on a periodic basis. |